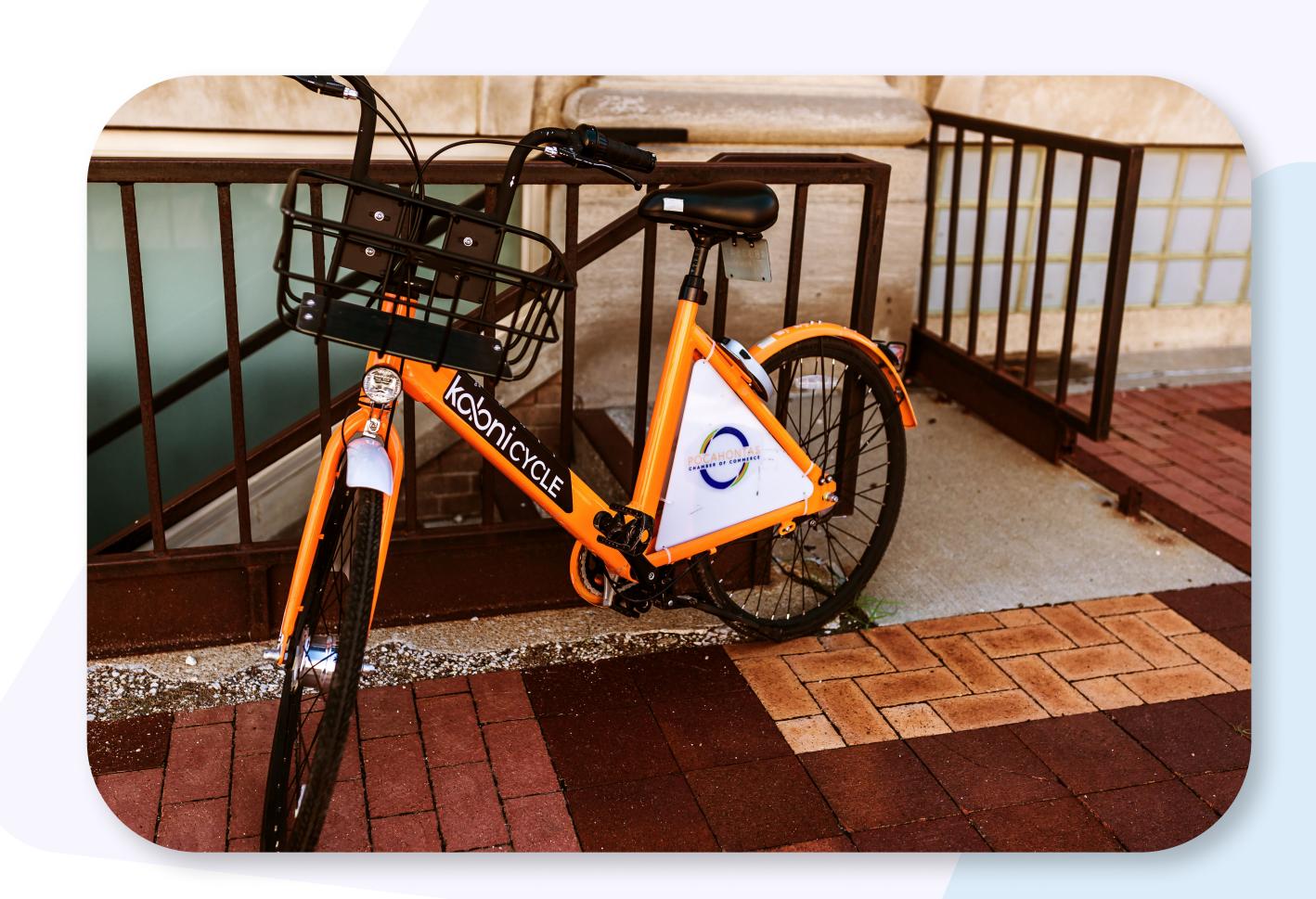# Grayslake
Bike Share

TOGETHER WE RIDE GRAYSLAKE

Grayslake Bike Share is a network of 5 locations across Grayslake providing low-cost, flexible alternative transportation to commute and explore all that the Grayslake community has to offer. College of Lake County, Grayslake Area Public Library District, Grayslake Park District, and Village of Grayslake are committed to the health and wellness of all visitors and residents. Please explore our 20+ miles of trails with access to the village center, the parks, the library, and the schools. Together We #RideGrayslake.

#RideGrayslake

Your First Ride

STEP 1 | Download the Koloni app in the app store!

STEP 2 | Create an account with your phone # or email.

STEP 3 | Find a location where the orange bikes are parked.

STEP 4 | Scan the QR code or enter the bike ID #.

STEP 5 | Lock is now unlocked and enjoy your ride.

Return the Bike

STEP 1 | Find a parking location in the app and return.

STEP 2 | Select "end rental" + push the lever down to lock.

STEP 3 | Take a photo of the bike to ensure proper parking.

STEP 4 | Share your referral code with friends for free rides!

Sponsors

FAQ

What payment methods do you have?
We currently support any debit/credit cards and Venmo.

What does it mean to "Pause" my rental?
You are able to lock your bike so that it is secure (i.e. while running an errand).

How do I report an issue?
From the main menu, select "Report". Please fill in all the fields and take photos.

How do I refer a friend?
In the main menu, click "refer n' earn". Either copy or share your code with friends.

How do I rent multiple bikes at a time?
In the Koloni app after you have rented your first bike hit the add rental button at the top.

I was charged a penalty and I don't know why.
You may have received a penalty for ending your rental outside of a geofenced or dropzone location.

Koloni Customer Support Number (850) 930-9062